

Features - Advantages - Benefits

Alexander SPK System Protection kit for Windows XP/2000



Few things cause expenses to skyrocket faster than system crashes on your network. The new Alexander SPK 5 for Windows automatically recovers your Windows XP/2000 systems, alerts IT, and reports the cause.

Features	Advantages	Benefits
1. Recover the Network	Get Office Productive again ASAP	Keep Productivity High and Costs Low
Fully automated operation	No one needs to be there to recover or to diagnose a downed system.	Reduces downtime and its associated costs/TCOs.
Fully manages crash events	Data is gathered and systems are restarted without human intervention.	This reduces the need for highly paid systems administrators to visit remote machines, thus keeping costs down.
2. Alert IT Staff	Staff Knows When and Where Problems Occur	Resolution Begins Sooner
SNMP Traps	The Alexander SPK sends SNMP traps enabling it to report to popular management/alert consoles ranging from IBM Tivoli to Atlantis Software's NotificationWorks.	People can further exploit existing management infrastructure, eliminating cost of additional training.
Email Alerts	Enter one or many email addresses and crash alerts will be sent out following each crash event. Alert one systems administrator or an entire team.	This ensures that the crash alert is observed, so that action can be taken immediately, so that resolution can be implemented preventing further costly downtime.
3. Resolve the Cause	Enable Repairs	Prevent Costly Repeat Crashes
Crash Report Summary	Know in seconds, and in plain language, what caused your systems to fail.	By reporting the primary crash information in plain language, even non-engineers can understand what happened, making resolution simpler and less costly.
Windows-based Crash Reports	Instead of using cryptic core memory dumps that are laborious to analyze, even for back-line engineers, the SPK reports all critical data in simple, Windows-based report screens. It also means no more Blue Screen of Death (BSOD).	Making data interpretation easier saves time and it also saves money because it can be done faster and even non-engineers can do it.
Pinpoints crash cause	Most crash events are repeat crashes because systems are restarted without solving the problem. Resolving the cause after the first occurrence, often eliminates dozens of repeats.	Network downtime causes costs to skyrocket in two ways: (1) staff is paid when they can't work and (2) billable transactions cease. Fast resolution eliminates these massive costs.

Price: \$499 Includes Alexander SPK Management Console; 1 Server License, 5 Client Licenses
 Additional Server Licenses: \$149 each
 Additional Workstation Licenses: \$20 each
 Additional Management Consoles: \$349 each

Alexander LAN, Inc.
 100 Perimeter Road, Nashua, NH 03063
 Tel: (603) 880-8800 / Fax: (603) 880-8881
sales@alexander.com / www.alexander.com

Features - Advantages - Benefits

Alexander SPK System Protection Kit for Windows XP/2000



Few things cause expenses to skyrocket faster than system crashes on your network. The new Alexander SPK 5 for Windows automatically recovers your Windows XP/2000 systems, alerts IT and reports the cause.

Features	Advantages	Benefits
<i>(Continued)</i>		
Retrieves symbolic references	Matches symbol tables at Microsoft with proper version of OS, adding crucial data not in memory dump or Blue Screen. This tells support engineers the function of code at the problem address.	Knowing the purpose of the code that was running when the system failed simplifies the resolution process and reduces recovery costs.
Emailable Crash Report	Complete report can be sent to remote support vendor. These reports contain complete crash information, from the summary to the details.	Simplify support vendors' ability to rectify their own code, helping you resolve your system problems faster.
Crash Report includes Viewer	Support companies receiving your Crash Report do not need to own the SPK: a free SPK Crash Report Viewer automatically is attached to each report.	Including SPK's Crash Report Viewer with each report emailed enables remote support engineers to immediately open and analyze your data, even if they don't own the SPK.
Crash Report Details	With particularly difficult crashes, additional low-level data are often needed. Every SPK crash report includes complete detail.	Even complex crash events are easier to resolve.
4. Manage any Size Network Flexible Configuration Eases Efforts		Low Effort Means Low Cost
Central management console	Centrally manage crash events and data for large enterprise networks, small offices, or small offices within large enterprises.	One person or a team can respond from any location – to any location, maximizing staff time and minimizing travel costs.
No performance hit on systems	Processing on all systems, from PCs to servers, remains unimpeded.	Office efficiency is protected.
Supports servers and PCs	Entire enterprise can be protected.	One cost effective solution for all of your servers and PCs.
Product includes SPK Center modules	This allows you to organize the network your own way. Have all systems report to one systems administrator or have system divided into departments, sites, or whatever.	Easy to manage/review any component of your enterprise from any SPK management console, saving time, increasing productivity.
Flexible licensing	Buy only the licenses you need, making the system meet your needs.	Keep your initial as well as you ongoing expenditures low.

Price: \$499 Includes Alexander SPK Management Console; 1 Server License, 5 Client Licenses
 Additional Server Licenses: \$149 each
 Additional Workstation Licenses: \$20 each
 Additional Management Consoles: \$349 each

Alexander LAN, Inc.
 100 Perimeter Road, Nashua, NH 03063
 Tel: (603) 880-8800 / Fax: (603) 880-8881
sales@alexander.com / www.alexander.com