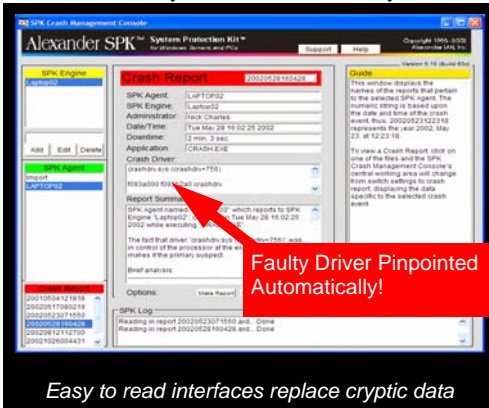


Microsoft Windows

Centrally manage and resolve Windows System Crashes (BSOD). The Alexander SPK Enterprise Edition ensures that the servers and PCs you oversee will recover automatically, it will diagnose the cause of the failure, and it will report to your PC *automatically*. In minutes you'll be able to take action, instead of struggling with cryptic data and recurring crashes for weeks or even months. Whether you take care of a few systems or thousands, manage them



Faulty Driver Pinpointed Automatically!

Easy to read interfaces replace cryptic data

systems using machine names or IP addresses.

The SPK console enables you to set configuration switches for any server, desktop, or notebook, as well as for entire groups of systems. Note that all of this is done in the background so that your users see nothing; only you and your IT staff know what happened.

Base Kit: \$499 (includes manager and agents for 1 server and 5 desktops).
Add servers \$149 each
Add desktops \$20 each

NETWORK WORLD

"Determining the cause of a crash is not a task for the faint of heart - unless you have Alexander SPK Windows."

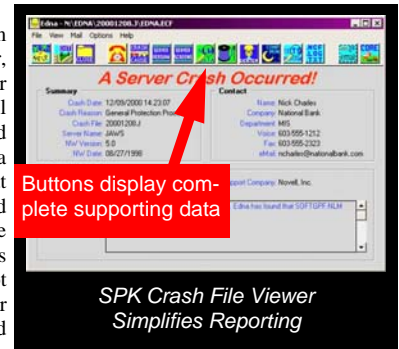
Novell NetWare

When misbehaved software threatens to crash any of your NetWare servers, the Alexander SPK automatically steps in and prevents it. This keeps your servers from crashing by turning a *Hard Crash* into a *Soft Crash*. In fact, your servers can experience sequential crashes and the new SPK will manage it all for you while keeping users on your network active the whole time.

In cases where a crash cannot be prevented, it protects your servers by turning the crash into an orderly shutdown and then recovering them automatically. A comprehensive crash file, viewable under Windows, reports the cause.

Especially important is the fact that, in most cases, your users will not know that anything occurred. They will continue to work, because the SPK works in the background, buffering them from costly interruptions. In short, the SPK will manage all aspects of a crash threat or a full crash without any human intervention.

All details can be viewed from a simple Windows-based viewer, which also can be emailed for remote support. The crash file will identify the software that caused the threat as well as display a complete record of the state that the server was in the microsecond the event took place. A remote support engineer who receives your email crash file does not need to have the SPK since your crash file is automatically bundled with a viewer.



Buttons display complete supporting data

SPK Crash File Viewer Simplifies Reporting

\$149 per server

PC MAGAZINE

"Unparalleled — every NetWare administrator should have it."



Alexander LAN, Inc.
100 Perimeter Road
Nashua, New Hampshire 03063 USA

T (603) 880-8800
F (603) 880-8881

www.alexander.com
sales@alexander.com



business partner



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